**The Little Jet Group- Passenger Advice and Guidance travelling with us during COVID-19 restrictions.**

During the COVID-19 outbreak, The Little Jet Group’s priority as well as your safe and comfortable flights is to stay alert and control the virus. We kindly ask you pay attention to the following information and guidance when travelling with us during the COVID-19

outbreak and restrictions.

**When travelling with us:**

When travelling on board our aircraft, we kindly ask you adhere to the following protocols set out by The Little Jet Group:

1. Face Masks should be worn ***at all times***  on your arrival to your departure airport, and on arrival to your destination. It is at the crew’s discretion to allow you to remove your mask on board. Please do not remove your facemasks at all throughout your journey, if possible. This is to protect yourselves and our crew
2. If you have any symptoms and your trip is in the next 14 days (detailed further in the document)\* please contact the operations team to reschedule your flight. We cannot fly you until the symptoms have passed to control the spread of the virus. We appreciate your cooperation and patience on this matter.
3. If you are travelling with other households on board (until govt advice says different) facemasks ***must be worn at all times*** throughout your journey. Please avoid physical contact where possible and try to use different crockery and cutlery throughout your journey. Please do not serve each other drinks or snacks to prevent the spread of the virus as it can remain dormant on surfaces for 72 hours.
4. It is up to you to research the end destination’s COVID-19 procedures. We are here to get you to your final destination however each country will have different rules and procedures so please research these prior to your arrival to ensure that you are aware of what is being asked of you by their government.

These regulations are set out by The Little Jet Group to ensure we control the virus, stay alert and protect our crew, staff, and you as passengers. Catering ***will not*** be served on any of our flights during Summer 2020. We hope to resume these services in Autumn 2020.

Please be aware of these rules and regulations, if passengers do not abide by these, we have the right to refuse travel with no refund.

\*Symptoms include:

* High Temperature
* New, Continuous cough
* Loss or change to your sense of smell or taste